



**cCARE**  
CALIFORNIA CANCER ASSOCIATES  
FOR RESEARCH & EXCELLENCE  
9915 Mira Mesa Boulevard, Suite 370  
San Diego, CA 92131

cCARE.com

## WELCOME!

In preparation for your first visit, please complete and sign all attached forms in this packet prior to your scheduled appointment. You will need to present them to the front desk when you arrive to your first office visit. If you need to reschedule or cancel your new patient consultation appointment, please call the New Patient Department at least 24 hours before your visit. Phone 858.753.6446

**YOUR FIRST VISIT**

To evaluate your health, it is extremely important that we receive your medical records prior to the time of your scheduled visit. Please arrange to have your doctor send these to our office before your initial appointment. To provide you the highest quality of care, your physician will need to review any pathology, surgical reports, x-ray scans, laboratory results, medical notes and in-patient records that are available.

We accept most insurance carriers and our staff will work with you before you come for your initial appointment to ensure that you have the coverage you will need. If you have a managed care plan that requires a referral from your primary care physician, please ensure that you have obtained that referral as it is the patient's responsibility to do so. Referrals occasionally have limits on the number of visits which patients may be allowed and/or an expiration date. Please monitor this information and obtain updated referrals as required. **Co-payments, deductibles and non-insurance covered medical services are due at the time of the service.**

**WE ASK THAT PATIENTS ALWAYS:**

- Bring insurance cards to each visit. **If there is a secondary insurance plan, a Medicare supplemental plan, or a prescription plan, please make sure that we have all information. Please make sure to bring all your cards.**
- Keep us informed of any change to any vital statistics such as address, telephone number, employment status, marital status or insurance.
- Provide a current list of medications at each office visit. It is necessary that we review all prescription and over-the-counter medications currently taken. Please bring your prescription card. Some patients find it more convenient to bring the medication bottles to the appointment. Note that over the counter drugs include vitamins, herbs, aspirin, Tylenol, etc.
- Allow a 48-hour turnaround for prescription refills. Please note that some prescriptions for pain medications do not allow refills, therefore we request that patients contact us prior to running out of any medications.
- Consider the compromised immune systems of other patients, and refrain from bringing children to your appointments.
- Write down any questions or concerns that arise to discuss with the physician.

Once a patient has made an appointment, all facets of our services from the latest research findings to the most advanced technology will be utilized in providing the highest level of quality medical care. Please complete the enclosed patient registration form and history questionnaire BEFORE your first appointment.

Again, we welcome you and say thank you for choosing our practice. For further information, please visit our website at cCARE.com and should you need additional assistance, please call:

- San Diego - New Patient Department: 858.753.6446
- Fresno - New Patient Department: 559.326.1905



**FOR MORE INFORMATION ABOUT OUR PRACTICE PLEASE VISIT:**

**cCARE.com**

**NEW PATIENT**

participate in the past 6 months?  Yes  No  
 more than 10 lbs.) in 1 month without wanting to?  Yes  No  
 extra calcium?  Yes  No

**YOUR SCHEDULED APPOINTMENT:**

Appointment Date: \_\_\_\_\_  
 Arrival Time: \_\_\_\_\_  
 Appointment With: \_\_\_\_\_  
 Location: \_\_\_\_\_

*If you are unable to keep your appointment,  
please give us 24 hours notification.*

**OUR STAFF**

Our staff of Physicians, Nurse Practitioners, and Oncology Nurses will always provide excellent care for our patients and their families. We will continuously evaluate our practice in order to find new ways to better meet the needs of our patients. Our team will be available to assist our patients and their families during every step of this journey. As a staff we strive to minimize the distraction and worry so that our patients and their families can be about the business of getting well.

**OUR SERVICES**

Our treatment and research programs reinforce our commitment to the highest quality of patient care. Our services include:

- Medical Oncology services - Chemotherapy, immunotherapy, and additional treatments.
- Radiation Oncology services
- Hematology services - Treatment and management of benign and malignant hematological disorders.
- Clinical research trials and initiatives
- Radiology services
- Lung Cancer Screening Program
- In-house laboratory testing
- Physician dispensing program / In-house Dispensary
- Genetic counseling / Risk evaluation
- Psychosocial counseling
- Integrative Medicine / Support Groups

# WELCOME TO



**Compassion. Prevention. Research. Wellness.**