



ORTHOPAEDIC ASSOCIATES OF ST. AUGUSTINE, P.A.

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Dear Orthopaedic Associates of St. Augustine Patients,

Orthopaedic Associates of St. Augustine wants to reassure our patients that we are closely monitoring the coronavirus (COVID-19) outbreak via the Centers for Disease Control (CDC). The safety of our patients and our employees is our top priority, so we will continue to provide updates.

New information about this recently emerged virus is coming out daily. Based on the current information, health officials are recommending the same steps to protect against coronavirus as we take to prevent the spread of everyday illnesses like the common cold or the flu.

- Wash your hands often with soap and water for at least 20 seconds, especially after going to the bathroom; before eating; and after blowing your nose, coughing, or sneezing.
- If soap and water are not readily available, use an alcohol-based hand sanitizer with at least 60% alcohol. Always wash hands with soap and water if hands are visibly dirty.
- Avoid touching your eyes, nose, and mouth with unwashed hands.
- Avoid close contact with people who are sick.
- Stay home when you are sick.
- Cover your cough or sneeze with a tissue, then throw the tissue in the trash.
- Clean and disinfect frequently touched objects and surfaces using a regular household cleaning spray or wipe.

We ask that you, please reschedule your appointment or surgery if you are experiencing a fever, symptoms of a respiratory infection, or you have been exposed to a person with coronavirus, the flu or any other infectious disease.

The coronavirus is thought to spread through the air when an infected person coughs or sneezes, much in the way the flu and other respiratory viruses are spread. Symptoms can be fever, cough, or difficulty breathing.

At this time, persons considered at risk are those who have recently traveled, including cruise ships and airlines or those in close contact with persons infected with this novel coronavirus.

For the most up-to-date information on the coronavirus, please visit www.cdc.gov/coronavirus/2019-ncov.

We ask for your patience as we work together to make sure we keep our patients, physicians and staff safe.

Thank you,

Albert Volk, MD

Founding Partner Orthopaedic Associates of St. Augustine